

Please fill in as much detail as possible and as appropriate, and sign the the bottom of the form.

1. Your details

Mr/Mrs/Ms/ Miss/Other		First Name		Last Name	
Date of Birth	/ /	Age		Occupation	

2. Please give us contact details that you are happy for us to use to get in touch with you

Address			
		Post Code	
☎ (Home)		☎ (Mobile)*	
E-mail			

☐ *Please tick this box to consent to us leaving a voice message on the phone number you have provided.

☐ *Please tick this box to consent to us contacting you via text.

How did you first hear about Relationships Scotland?	
Do you require any special help with anything? (If yes, please give details)	

3. Please give details of other party (if applicable)

Mr/Mrs/Ms/Miss/ Other		First Name		Last Name	
Date of Birth	/ /				
Address					
		Postcode			
☎ (Home)		☎ (Mobile)			
E-mail					

What is your relationship to this other party?.....

4. Children's details

Child's Full Name	Date of Birth	Age	Sex	Reside With
	/ /			
	/ /			
	/ /			
	/ /			

Who currently has legal parental rights and responsibilities for the children named above? (Please tick all that apply)	☐ Mother ☐ Father ☐ Other, please specify:.....
Is there a court order relating to the children?	☐ Yes ☐ No ☐ Not applicable

5. Are there any other agencies actively involved with or relating to the children?

☐ Social Work - Social Worker's name:.....	☐ Other:.....
☐ Child Psychologist ☐ G.P. ☐ Health Visitor	

6. Please complete each question under section 6 only if it is applicable to your circumstances.

a) Are there any ongoing court/legal/police proceedings?	☐ Yes	☐ No
b) Are you represented by a solicitor?	☐ Yes	☐ No (Go to question C)
Name of the firm		
Name of the solicitor		
Do we have permission to share information with your solicitor if appropriate?	☐ Yes	☐ No
c) Are you in receipt of Legal Aid?	☐ Yes	☐ No ☐ Unsure

Some of our practitioners (mediators and counsellors) may be in training but all have reached the point where they are ready to work with clients. Some counsellors are fully qualified already, but may be training in a new area. Trainee mediators are required to work with a qualified mediator for the first stage of their training. For the second stage after passing assessments, they may work alone. These trainee mediators and counsellors are referred to as "practitioners-in-training".

☐ Please tick this box if you agree to be seen by a practitioner-in-training.

Confidentiality and Disclosure, and Data Protection Statement

We require to hold some of your personal information to be able to provide you with a service*. Any information that you provide us with will be kept confidential within our organisation as included in service specific induction documents, and in our Terms of Business. Compliance is the responsibility of the Chief Executive Officer. We will not disclose any information to other individuals or external agencies without your permission unless we are legally obliged to do so. We will only break confidentiality if:

- we have concerns about the safety of a child or a vulnerable adult;
- something is said that suggests either you or your (ex) partner have benefited from the proceeds of crime (under the Proceeds of Crime Act 2002 and / or relevant money laundering regulations);
- there is violence or threat of violence before, during or after a session where the practitioner, client or other party feels it necessary to call the police, or where a practitioner or worker is a witness to an incident which results in criminal proceedings against a client;
- a disclosure is made relating to a serious crime;
- we have serious concerns about your own safety as we may have a duty to report this to the appropriate authorities.

We keep records for a minimum of three years and in some cases for seven years if this is a requirement of a professional body. After the stipulated timeframe, your data will be disposed of securely. Please note that if there is a child protection issue related to your case we are legally obliged to keep your case notes securely forever. Please ask if you wish to know how long your personal data will be kept. You have a right to access the personal data that we hold about you. If you wish to raise a concern about the way we hold your data, please contact the Chief Executive Officer who will investigate the matter. If you are not satisfied with our response, or believe we are not processing your personal data in accordance with the law, you can complain to the Information Commissioner's Office (ICO).

We ask our clients for feedback on the services they have received. This is used anonymously to improve our services and enables us to evidence the impact of our work to potential and existing funders.

It is strictly prohibited to record any counselling, mediation or contact session. We reserve the right to terminate the service immediately, in such circumstances.

For **Couple Counselling**, our counsellors cannot work with couples where there are outstanding court proceedings for domestic violence. Please note that we can reassess your case once proceedings are complete. Furthermore, should you disclose something in an intake session for Couple Counselling or in an individual appointment that your partner does not know e.g. affair, debt issues, addiction which would affect them, this would require to be shared with your partner by you within or outwith sessions, otherwise we reserve the right to withdraw the service.

What you say in **Mediation** cannot be used later in court proceedings if mediation breaks down. Generally, only factual information, for example details of your property can be used.

Please refer to our **Child Contact Centre** rules of engagement for details on how we process and share your information.

I agree to my data being processed and held as described above.

Signature:		Date:	
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* We hold your data in your legitimate interest